

## Onsite Prosci® Training: Change Management Certification Program

*The number one contributor to large-scale project success is managing the people side of change.*

Highlands Consulting offers a three-day certification program for team members managing change on a specific project or building change management competency. This course provides the tools and skills necessary for developing successful change management initiatives.

### Program Objectives

The program is highly interactive, where students participate in discussions, activities, and break-out sessions regarding real-life changes happening within their organization. Students will:

- Connect effective change management to improved organizational results
- Apply the Prosci ADKAR® Model to facilitate individual change
- Analyze current changes in their organization
- Create executive presentation on the business case for change management in their organization
- Develop a change management plan to address their change
- Utilize Prosci tools and assessments to complement the change plan for use on an actual project
- Gain certification in and access to the Prosci change management methodology and tools



### Program Materials

- Program Workbook, Assessments, and Handouts
- Best Practices in Change Management (compendium)
- Employee's Survival Guide to Change
- Change Management: The People Side of Change
- ADKAR: A Model for Change in Business, Government and our Community
- A one-year subscription to the Prosci Practitioner eToolkit for change managers



### About Highlands Consulting

Since 2002, Highlands Consulting has helped our clients follow a structured approach to organizational change management, resulting in faster adoption, higher return on investment, and improved customer service. We successfully applied the Prosci methodology to a \$500 million project in 2007, and in 2010 were selected to be **one of only four Authorized Training Providers (ATPs) in the nation.**

Highlands Consulting offers the full complement of organizational change management consulting and training services to public and private sector clients.



### About Prosci

Prosci, Inc. is the world leader in change management research and methodology development. Their research has included ten benchmarking studies over 20 years, resulting in best practices from more than 6,000 change management practitioners worldwide. Prosci's tools and methodology are used by 80% of the Fortune 100 companies and many of the nation's largest government organizations.

### Contact Us

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