

# **FI\$Cal Benefits Realization**

The Financial Information System for California, or FI\$Cal, is far more than the State's accounting, budgeting, and procurement system. While most departments have implemented basic functionality, FI\$Cal has the potential to streamline business processes enterprise-wide, reduce cost, and save precious staff time. *Highlands Consulting helps State departments build confidence in their use of FI\$Cal and realize the often hidden benefits beyond core functionality.* 

### **Independent Assessment**

- Assess FI\$Cal processes, roles, and responsibilities.
- Analyze workflow to identify areas of overlap or redundancy.
- Identify pockets of unmet user needs.
- Identify, triage, and report system bugs; develop workarounds.
- Develop a roadmap of short- and long-term improvements.

### **Enhanced Processes and Automation**

- Assess process gaps and identify new opportunities for automation department-wide.
- Implement processes and tools to manage user roles and responsibilities for onboarding and audit purposes.
- Minimize duplicate contract management processes by leveraging current FI\$Cal functionality.
- Recommend process improvements to promote smoother Month-End Close (MEC).
- Improve reporting capabilities by utilizing Power BI, FI\$Cal data extracts, and/or requesting custom queries.

### **Training and Change Management**

- Survey users to determine areas of proficiency and remaining needs.
- Develop and deliver virtual workshops or user labs tailored to department requirements and staff roles.
- Expand system use and benefits to programs areas.
- Create department-specific desktop references and cheat sheets.
- Craft messages about new benefits and socialize across the department.

#### www.highlandsconsulting.com

## About Us

Founded in 2002, The Highlands Consulting Group is a management consulting firm with a focus on process and technology change. Our consultants are from Big 4 and global consultancies, such as Accenture, PwC, KPMG, and CGI. Since our inception, we have completed more than 280 projects, with 100% positive references.

### State of California FI\$Cal Clients

- Department of Social Services
- Health & Human Services Agency
- High Speed Rail Authority
- Department of Forestry & Fire

### Other Financial System Clients

- Department of Water Resources
- Department of Education
- CalSTRS

### Contracting

- IT CMAS: #3-17-70-1774F
- Non-IT CMAS: #4-14-03-0093D
- IT MSA: #5167010-205
- Small Business Option: #28660

### **Contact Us!**

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